

Issue 8 December 8, 2005



TESTING THE SVRS APPLICATION, MAKING IT WORK FOR YOU

As you know, I have repeatedly pledged to deliver to you a thoroughly tested SVRS application that is as "bug-free" as we can make it. This does not mean that you won't find some fixes that need to be made when you begin to work with it every day.

Right now, I expect the application to be delivered to me on December 15th and then "regression testing" will begin. This means that (a) all of the previously identified bugs must have been corrected, and (b) that the fixes to those bugs will not have created some other problems not seen before.

We test the SVRS system to ensure that the vendor has completely met the very detailed "FRD's," Functional Requirements Documents, that were signed off on by the state. This does not mean that the system must presently include many enhancements and suggestions for additional functionality that have occurred during the JADs, UATs and pilots. Those enhancements will be addressed down the road, after the system goes live in all counties the way it was contractually designed to work.

As you may know, the system is tested by using scripts that move the tester step-by-step through a particular function. The system must produce exactly the desired result for each and every step, or the script fails and must go back to the programmers who then make the fix to the system. In our process, since the beginning of early testing, close to 1000 scripts have been tested, many of them multiple times.

If you have not been a participant in this process, as many county election officials have, it is hard to imagine the volume of work and fine detail that is involved. It is exacting, time consuming and can be very frustrating. It is also the only way to ensure that we have a product that will allow the people who are going to use the new system to accomplish their work.

The script testing will have to be substantially repeated when the final version of the application is delivered to us. This will take many hours of concentrated effort, and is the primary reason for the implementation schedule delay. We are working against the calendar, and the clock!

Many county users who have already been through functional training on the system in its present form appreciate its great potential and are eager to begin using the finished product. They know it is an outstanding system that will benefit everyone who uses it and the state as a whole.

We are near the goal line!

-- Mike Gallagher (HAVA Project Manager)



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http://njelections.org/svrs



Thanks to the sharp eyes, during T2 training, of Jean Carr and Anne Marie Manko, Camden County Clerk's Office, we can correct an error in the training manual.

On page 7-5 of the User Guide under Module 2: Add an Absentee Ballot Application - Cut Off Period:

the present text reads: Absentee ballot mail in requests: **6** days prior to the Election Day at 5:00 p.m.

please correct to read: Absentee ballot mail in requests: **7** days prior to the Election Day at 5:00 p.m.

Please correct this error in your manual, if you have received one at T2 training.

Thanks again, Jean and Anne Marie!

What's Happening With ...

... Hardware, Software and Environment?

➤ The final workstation installations occurred in Hunterdon County in mid-November. This completes all hardware installations.

... Conversion?

- As a part of the Pilot Implementations, an additional Final Data Pull was performed for the 3 Pilot counties (Essex, Mercer and Ocean) in late October/early November. The data was converted and has been in the Production system since November 14th.
- The Final Data Pulls for all remaining counties have been postponed, and a new schedule is currently being developed. The remaining pulls will likely occur during January and February 2006.

...Training?

- ➤ Track 2 Training (SVRS Functional System Training) was conducted for several counties in November. At this time, over 360 individuals from 14 counties have completed the training, as well as several employees at the state level. For the counties that received T2 training more than 2 weeks prior to go-live, refresher training will be offered on a regional basis and additional go live support will be provided.
- ➤ The Track 2 Training that was scheduled in December for the remaining 7 counties has been postponed, and is currently being rescheduled to coincide with the new rollout schedule being developed.
- SVRS Training for the Municipal Clerks continued during November. At November's end, approximately 130 Municipal Clerks, from 8 counties, have received the training. Training for the remainder of the Municipal Clerks will continue throughout December and January, as originally planned.

... User Acceptance Testing (UAT)?

- Retesting of all issues reported during the Pilot implementations, plus some remaining items reported during UAT, continued throughout November.
- ➤ A full regression test of all UAT scripts will begin in mid December, after all fixes and remaining functionality are in place.

Getting It Right SVRS Absentee Ballot module

Recently, the specific requirements of the first version of the SVRS Absentee Ballot module were revisited in a second, two day JAD (Joint Application Development) session.





The conclusions reached in this second session resulted in a significantly redesigned absentee module that better aligns with the counties' actual procedures. The state is working on incorporating the requested changes into the SVRS Absentee Ballot module and anticipates including it, in its revised form, in the initial implementation of the application, with the vast majority of the revised functionality.

Thanks to those who participated in the second Absentee Ballot JAD.





STATUS UPDATE

2007

2006

2005

Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Jan Feb 03/01/05 - 4/15/05 Phase 1 - Project Initiation Phase ✓ Project Kickoff Meeting - complete 03/09/05 ✓ Detailed Project Planning – complete 3/14/05 ✓ ElectioNet Demo - complete 3/16/05 03/09/05 - 6/03/05 Phase 2 - Business Needs Assessment / Gap Analysis ✓ JAD Sessions – complete 4/15/05 ✓ Requirements Documents Accepted – complete 6/3/05 ✓ Initial site surveys & site visits – complete 5/12/05 05/03/05 - 8/19/05 Phase 3 - Design and Implementation Planning ✓ Technical architectures & database design – complete 8/3/05 ✓ Pilot and other install schedules - complete 8/3/05 ✓ Training surveys and schedules - surveys complete 7/21/05, schedules complete 7/26/05 & training locations final 8/12/05 05/09/05 - 01/06/06 Phase 4 - Software Modification and Testing ✓ Finalize Implementation Plans – pilot counties CLIPs complete 7/29/05; remaining counties CLIPs complete 8/3/05 ☐ Conduct User Acceptance Training and Testing (8/15/05 – 1/6/06) – in progress ☐ Customize application – in progress 08/18/05 - 12/30/05 Phase 5 - Pilot Implementation ✓ Host install of Hardware and Software – complete 10/26/05 ✓ Conduct final data conversion – complete 11/01/05 ✓ Train pilot users – complete 10/06/05 ☐ Validate, correct and eliminate duplicates to converted SVRS data – in progress 11/08/05 - 03/31/06 Phase 6 + Staged Rollout & Deployment ✓ Host install of Hardware and Software – complete 11/15/05 ☐ Conduct final data conversion ☐ Train users – in progress ☐ Validate, correct and eliminate duplicates to converted SVRS data 3/14/05 - 3/08/06 Phase 7 - Conversion and Interfaces ✓ Identify data needs ☐ Test, populate, validate, cleanse and refine data - in progress 04/01/06 - 6/30/06 Phase 8 - Project Wrap-up and Transition to Maintenance & Support □ Accept Technical Documentation ☐ Complete Operational Transition to new SVRS 11/06 - 12/07 Maintenance & Support